

HONORHEALTH

Chief Digital Information Officer

Leadership Profile

August 2026

Prepared by Jeffrey Sturman, Zachary Durst, Wendy Kerschner

WittKieffer

Contents

The Opportunity	01
Organization Overview	02
Position Summary	04
Goals and Objectives	07
Candidate Qualifications	08
The Community	09
Procedure for Candidacy	10

The Opportunity

The Senior Vice President – Chief Digital Information Officer will join HonorHealth at a pivotal point in its evolution. Against this backdrop of growth and transformation, the CDIO will play a central role in aligning the organization's digital and technology capabilities with its strategic ambitions.

HonorHealth is one of Arizona's largest nonprofit healthcare systems, serving approximately five million people across the greater Phoenix metropolitan area through nine acute-care hospitals, more than 200 primary, specialty, and urgent care locations, a comprehensive cancer care network, outpatient surgery centers, clinical research, graduate medical education, and community-based services. HonorHealth is also advancing its academic and research mission as the primary clinical affiliate for Arizona State University's John Shufeldt School of Medicine and Medical Engineering, one of the newest and most innovative medical schools in the country. Guided by its mission to improve the health and well-being of those it serves and its vision to be the partner of choice in transforming healthcare for its communities, HonorHealth is committed to patient-centered care, clinical excellence, and innovation.

In this capacity, the CDIO will bring together technology, digital, informatics, data, analytics, and AI execution; establish clear standards and governance; and ensure that platforms and infrastructure can reliably support clinical operations, consumer access, virtual care, advanced analytics, and emerging AI solutions. The leader will assess the current environment with fresh eyes, build on a high-performing Epic foundation, strengthen reliability and resilience, reduce local customization and silos, and introduce the transparency, prioritization, and delivery discipline needed to translate technology investments into measurable clinical, operational, and financial outcomes.

The role also offers a compelling platform for innovation. HonorHealth has begun demonstrating the practical value of AI and automation in clinical and operational settings, and the next CDIO will have the mandate to move promising use cases beyond pilots into governed, scalable solutions. In parallel, the leader will help strengthen the data, analytics, care management, and enable technology required to advance population health and value-based care. Success will require a pragmatic executive who can balance innovation with operational reliability, cybersecurity, responsible governance, workforce readiness, and clear value realization.

Perhaps most distinctive is the opportunity to help build the digital, data, AI, and informatics foundation for HonorHealth's evolving academic mission. As the primary clinical affiliate for Arizona State University's John Shufeldt School of Medicine and Medical Engineering, HonorHealth is helping create a new model of medical education that brings together medicine, engineering, technology, data science, and human-centered care. The CDIO will play an influential role in ensuring the health system is prepared to support this partnership and its long-term ambition to become a premier academic medical center in Arizona.

The successful leader will enter a highly collaborative, people-centered culture distinguished by strong employee and physician engagement and local decision-making. HonorHealth is seeking more than a traditional technology executive; it needs a visible and trusted enterprise partner who will listen, communicate openly, challenge constructively, and bring structure to complex decisions without losing the organization's relationship-oriented character. For a strategic yet execution-focused leader, this role offers the chance to modernize a consequential technology portfolio, unlock the value of AI and analytics, improve the experience of patients and caregivers, and help shape the next era of healthcare in Arizona.

Organization Overview

HonorHealth is advancing a broad transformation agenda designed to position the organization as a digitally enabled, operationally reliable, and experience-centered health system. Grounded in HonorStrategy 2024–2027, the work is focused on strengthening clinical excellence, improving caregiver experience, enhancing system-level performance, and supporting sustainable growth. HonorHealth is one of Arizona’s largest nonprofit healthcare systems, serving approximately five million people across the greater Phoenix metropolitan area. The locally owned, integrated system encompasses nine acute-care hospitals; more than 200 primary, specialty, and urgent care locations; a comprehensive cancer care network; outpatient surgery centers; clinical research; graduate medical education; and a range of community-based services. Supported by 17,000 employees, 3,700 affiliated physicians and 3,100 volunteers, HonorHealth provides a broad continuum of care designed to expand access, strengthen coordination and improve health outcomes across the communities it serves.

History

HonorHealth was created through the combination of John C. Lincoln Health Network and Scottsdale Healthcare, two organizations with deep roots in Arizona. The systems affiliated in 2013, formally merged in 2014 and adopted the HonorHealth name in 2015 to reflect their identity as a unified organization. Building on nearly a century of service, HonorHealth continues the legacies of both organizations through a commitment to locally governed, nonprofit healthcare; personalized and connected care; convenient access to services; and stronger coordination among hospitals, physicians and community partners.

Care Delivery

The system delivers care across the full continuum, from prevention, primary care and ambulatory services to complex inpatient, specialty and tertiary care. Its clinical enterprise is complemented by the HonorHealth Research Institute, which connects patients with clinical trials, emerging therapies and innovative approaches in areas such as cancer, cardiovascular care and neuroscience. HonorHealth also supports residency and fellowship programs, continuing medical education and other learning opportunities designed to strengthen the healthcare workforce and advance clinical excellence, quality, and patient safety.

HonorHealth’s nonprofit mission extends beyond the walls of its hospitals and clinics. The organization invests in [community outreach](#), health education and programs that address regional health needs and support vulnerable populations. Through partnerships with local governments, schools and community-based organizations, HonorHealth works to improve access to care, promote prevention and wellness, support behavioral health and connect individuals with food, prescription and social-service resources. This community focus reflects the system’s longstanding commitment to improving health and well-being throughout Arizona.

Academic Affiliation

HonorHealth is also advancing its academic and research mission as the primary clinical affiliate for [Arizona State University’s John Shufeldt School of Medicine and Medical Engineering](#), a central component of ASU Health. The collaboration brings together medicine, engineering, technology, data science, and the humanities to educate future healthcare leaders, expand clinical and research opportunities, and develop new approaches to improving health outcomes. HonorHealth facilities will provide important clinical learning environments for medical students, while the partnership will help expand graduate medical education and strengthen the system’s capabilities in teaching, research, and innovation.

Mission and Culture

HonorHealth's [mission](#) is to improve the health and well-being of those it serves, and its vision is to be the partner of choice in transforming healthcare for its communities. These commitments are reflected in the system's focus on patient-centered care, clinical excellence, innovation, education, research and meaningful community investment. The organization's ICARE values—Innovation, Collaboration, Accountability, Respect and Empathy—guide how team members work with patients, families, colleagues and partners. Together, these values reinforce a culture that embraces change, builds trust across boundaries, promotes stewardship and integrity, treats others with dignity and seeks to understand and respond to the needs of every community HonorHealth serves.

For more information, please visit: www.honorhealth.com

Position Summary

Reporting Relationships

The Chief Digital Information Officer reports to the EVP, Strategy, Transformation & AI

Direct Reports include:

- Ambulatory Chief Medical Information Officer
- Chief Medical Information Officer
- Chief Nursing Information Officer
- Chief Technology Officer
- Vice President, AI/Analytics
- Vice President, Enterprise Applications

Responsibilities

Enterprise Technology & Digital Execution

- Lead enterprise digital experience execution (and partner on experience strategy), including digital front door capabilities, patient and consumer-facing platforms, virtual care enablement, interoperability, and user experience (UI/UX) practices that improve access, engagement, care coordination, and operational efficiency
- Establish, in partnership with Executive Leadership Team (ELT) peers, a clear enterprise technology strategy and standards for cloud vs. on-premises hosting, interoperability patterns, integration architecture, and user experience design to enable scalable, secure, and clinician-friendly solutions
- Ensure enterprise-wide reliability, availability, resilience, business continuity, and performance of all digital and technology platforms
- Champion HonorHealth's 12 core platforms, ensuring clear ownership, roadmaps, modernization sequencing, and measurable value realization for each platform
- Oversee application delivery, infrastructure services, cloud platforms, and end-user technology environments, ensuring engineering and architectural standards are implemented consistently across the portfolio
- Ensure platforms support 24/7 clinical operations, regulatory compliance, patient safety, cybersecurity expectations, and operational continuity
- Establish and enforce delivery and operational standards (service management, release disciplines, and architecture adherence), modernization sequencing, and product-oriented delivery practices in alignment with enterprise architecture governance
- Drive digital adoption, workflow integration, and change management in partnership with operational, clinical, and consumer experience leaders
- Collaborate with clinical and operational leaders to deliver solutions that are easy to use for patients and staff, reduce friction, and increase adoption—while sustaining innovation and continuous improvement

Clinical Informatics & Care Enablement

- Oversee clinical informatics capabilities in partnership with nursing and physician leadership, ensuring governance, standards, and priorities align to patient safety, quality, and clinician experience
- Drive continual EHR optimization, clinical workflow design, decision support, and adoption in close partnership with HonorHealth Medical Group (HHMG), clinical operations, and enterprise service lines
- Ensure clinical content management (e.g., order sets, documentation tools, and standard workflows) is governed, maintainable, and aligned to evidence-based practices and operational needs

Enterprise Data, Analytics & Decision Intelligence

- Be accountable for enterprise data platforms, pipelines, and lifecycle management across clinical, operational, financial, and consumer domains
- Establish enterprise data governance, stewardship, data quality, metadata, access, interoperability, and reporting standards
- Lead analytics engineering, dashboards, reporting, and decision-intelligence capabilities
- Further develop scalable, trusted data access for leaders, clinicians, and operators to improve decision-making from the bedside to the back-office
- Be accountable for ensuring analytics are reliable, interpretable, and embedded into operational workflows

Artificial Intelligence Execution & Operationalization

- Lead AI platforms, model lifecycle management, deployment, scaling, production monitoring, and value realization
- Establish and maintain responsible AI governance, including AI use-case intake, model inventory, risk-tiering, validation, monitoring, privacy, bias and fairness review, escalation protocols, and ongoing performance oversight
- Partner with clinical, compliance, privacy, legal, risk, and operational leaders to evaluate AI use cases, clinical safety, regulatory readiness, workflow integration, and adoption requirements
- Translate AI strategy into executable, governed, and measurable solutions that align with HonorHealth mission, vision, and values
- Maintain visibility into vendor-enabled AI, third-party AI tools, internally developed AI, and AI embedded in enterprise platforms to ensure best practices are being utilized across the health system
- Scale AI capabilities in a way that balances innovation, safety, transparency, workforce readiness, operational capacity, and measurable benefit

Cybersecurity & Risk Management

- Embed cybersecurity requirements into digital, data, AI, and technology delivery and operations, partnering with the CISO—who identifies, tracks, and reports security risk and owns the information security program—and aligning with Board and committee oversight structures
- Lead operational mitigation and technology remediation for cybersecurity vulnerabilities and risks identified by the CISO and Information Security program, jointly prioritizing work based on risk, operational impact, and capacity through established governance
- Support regulatory readiness, incident preparedness, disaster recovery, business continuity, and enterprise risk reporting related to digital, data, AI, and technology platforms, with security risk assessment and control oversight led by the CISO
- Ensure cybersecurity and privacy controls, as defined by the CISO and compliance and privacy functions, are integrated into technology modernization, data access, analytics, AI deployment, and vendor management processes; escalate and resolve priority conflicts through established governance

Vendor, Financial & Portfolio Stewardship

- Lead enterprise technology vendor relationships and digital financial stewardship
- Manage technology investment portfolios to maximize value realization across competing priorities, making explicit trade-offs and recommendations when capacity or funding is constrained
- Ensure disciplined prioritization, cost transparency, and return on investment

Leadership & Organizational Effectiveness

- Lead, develop, and retain high-performing digital, technology, data, analytics and AI, cybersecurity execution, and product delivery teams

- Develop succession depth and leadership capability across the portfolio
- Foster a culture of accountability, reliability, innovation, and continuous improvement
- Ensure the organization has the operating model, talent, governance, and delivery capacity required to scale digital, data, analytics, and AI capabilities responsibly

Strategic Partnership Model

- Serve as the primary technology executive partner to ELT peers, translating enterprise strategy into executable roadmaps and ensuring technology enables key priorities across clinical operations, ambulatory and acute operations, revenue cycle, finance, supply chain, human resources, growth, and consumer experience
- Partner closely with enterprise Strategy and Transformation leadership on strategic priorities, transformation sponsorship, and value realization
- Collaborate with HHMG leadership, physician and nursing leaders, operational leaders, and clinical service lines on adoption, workflow design, clinician experience, patient safety, and responsible use of digital, data, and AI capabilities
- Establish and maintain clear enterprise governance forums, decision rights, escalation pathways, and prioritization processes for digital, data, analytics, AI, cybersecurity, and technology investments
- Ensure execution, delivery quality, platform performance, adoption enablement, and operational sustainability

Goals and Objectives

The following goals and objectives have been identified as priorities for this position:

- Build credibility and trust across HonorHealth by engaging executive, clinical, physician, nursing, operational, and technology leaders; establish a visible leadership presence and become fully integrated as a strategic partner to the Executive Leadership Team (ELT)
- Build on recent assessments of the digital, technology, clinical informatics, data, analytics, and AI portfolio, including infrastructure readiness, service performance, organizational structure, talent, vendor relationships, investment levels, and delivery capacity; translate findings into a prioritized enterprise roadmap
- Strengthen the reliability, resilience and performance of the technology environment by addressing priority infrastructure gaps, clarifying cloud and hosting direction, advancing cybersecurity remediation and business continuity, and establishing measurable service and operational standards
- Optimize and modernize enterprise governance and operating model with clear decision rights, ownership, prioritization criteria and accountability across HonorHealth's core platforms, including Epic, ERP, digital, data, analytics and AI; reduce unnecessary variation and align investments with strategic, clinical and financial priorities
- Develop and begin executing an enterprise AI roadmap that builds on current work and moves the health system into high-value clinical and operational use cases from pilots to scalable production solutions, supported by responsible AI governance, lifecycle management, workforce readiness and measurable outcomes
- Advance digital access, virtual care, and the caregiver technology experience by improving patient-facing journeys, expanding virtual capabilities, simplifying clinical and operational workflows, and increasing adoption of solutions that reduce friction for patients and team members
- Strengthen enterprise data and analytics capabilities by establishing governance, stewardship, common definitions, data quality and trusted access standards, while embedding actionable insights into clinical, operational, financial and value-based care workflows
- Create clear roadmaps for HonorHealth's core platforms and prioritize optimization opportunities that improve interoperability, standardization, user experience, operational efficiency, and return on investment
- Evaluate and strengthen the leadership team and broader operating model, clarify roles and accountabilities, develop succession and workforce plans, and foster a culture of collaboration, execution discipline, innovation, and continuous improvement

Candidate Qualifications

Education/Certification

- Graduate degree in business administration, health care administration, management, or related field
- Candidates with a clinical background and leadership experience as a nurse, advanced practice provider or physician are encouraged to apply

Knowledge and Work Experience

- Senior executive experience leading enterprise IT, digital, data, analytics, or AI functions in complex healthcare organizations
- Demonstrated success implementing large-scale technology platforms in highly regulated environments
- Experience implementing responsible AI, data governance, cybersecurity, privacy, vendor risk, and technology portfolio governance practices
- Strong operational discipline balanced with the ability to innovate and modernize
- Experience translating advanced technology into measurable business and clinical outcomes
- Proven ability to lead large, matrixed teams and partner with executive peers, clinical leaders, operating leaders, board/committee stakeholders, and external partners

Leadership Skills and Competencies

- Demonstrates enterprise-level systems thinking and connects digital, technology, data and AI priorities to HonorHealth's broader clinical, operational and strategic objectives
- Sets clear expectations, follows through on commitments and maintains a high standard of accountability and execution
- Navigates complexity and ambiguity with sound judgment, composure and a bias toward action
- Builds credibility and trusted relationships with clinical, physician, operational, executive and Board stakeholders
- Balances strong governance, risk awareness and operational discipline with pragmatic, timely delivery
- Communicates complex issues with clarity, transparency and an appropriate level of detail for varied audiences
- Thinks strategically and contributes meaningfully to enterprise priorities beyond the technology function
- Engages actively in enterprise strategy, transformation and performance discussions as a collaborative executive partner
- Demonstrates the executive maturity, learning agility and growth potential to assume broader leadership responsibilities over time
- Brings a confident, approachable and professional leadership presence that inspires trust and engagement
- Challenges assumptions and senior leaders constructively, using evidence, judgment and organizational awareness
- Operates as a proactive advisor who brings an independent perspective, anticipates needs and recommends clear courses of action
- Introduces discipline, structure and a well-informed point of view to complex decisions and competing priorities
- Influences effectively across a matrixed organization and builds alignment without relying solely on positional authority
- Maintains a pragmatic, outcomes-oriented approach that converts strategy into measurable execution
- Makes timely, well-reasoned decisions, addresses difficult issues directly and holds leaders and teams accountable for results

The Community

Scottsdale, Arizona

Scottsdale, Arizona is a dynamic city nestled in the heart of the Sonoran Desert, just east of Phoenix. Renowned for its breathtaking desert scenery and upscale living, Scottsdale seamlessly blends natural beauty with urban sophistication. The city is celebrated for its luxurious resorts, top-tier golf courses, and a vibrant arts scene, especially in Old Town Scottsdale, which features over 90 restaurants, 320 retail shops, and more than 80 art galleries.

As of 2024, Scottsdale has a population of approximately 245,000 people, as the city has seen steady growth over the years, reflecting its appeal as a desirable place to live and work.

Scottsdale also boasts the McDowell Sonoran Preserve, the largest urban wilderness area in the United States, offering over 60 miles of trails through diverse desert landscapes. With an average of 314 sunny days each year, it's a haven for outdoor enthusiasts. The city's motto, "The West's Most Western Town," highlights its rich cultural heritage and dedication to preserving its Western roots. In terms of sports, Scottsdale offers a wide range of activities and facilities. The city is home to numerous sports leagues and recreational opportunities, including golf, tennis, pickleball, and hiking. Scottsdale also hosts major sporting events such as the annual PGA Waste Management Phoenix Open and Cactus League Spring Training for Major League Baseball.

For more information, please visit:

www.experiencescottsdale.com

www.visitarizona.com/places/cities/scottsdale

Procedure for Candidacy

Please submit all applications, nominations, and inquiries to **the search team** through the WittKieffer Candidate Portal by [clicking here](#). New users should select “**Register Here**” to create an account before proceeding. After logging in, navigate to “**Open Positions**” and locate the role by entering the institution’s name and clicking on the search wheel.

Nominations and inquiries can also be directed to: wkerschner@wittkieffer.com

HonorHealth values diversity and is committed to equal opportunity for all persons regardless of age, color, disability, ethnicity, marital status, national origin, race, religion, sex, sexual orientation, veteran status, or any other status protected by law.

The material presented in this leadership profile should be relied on for informational purposes only. This material has been copied, compiled, or quoted in part from HonorHealth documents and personal interviews and is believed to be reliable. While every effort has been made to ensure the accuracy of this information, the original source documents and factual situations govern.

All images and logos used in this leadership profile were attained from HonorHealth and/or are owned by Witt/Kieffer Inc. via Getty Images.



WittKieffer is the premier executive search and advisory firm developing inclusive, impactful leadership teams for organizations that improve quality of life. For more than 50 years, we have operated exclusively at the intersection of not-for-profit and for-profit healthcare delivery, science, and education – the Quality of Life Ecosystem. Through our expert executive search services as well as our Professional Search, Interim Leadership, and Leadership Advisory solutions, we strengthen organizations that make the world better.

Visit WittKieffer.com to learn more.

WittKieffer